



# GENUINE

## WARRANTY SOLUTIONS

P.O. Box 123 • Avondale, AZ 85323-0123 • www.genuinewarranty.com

### Listed Component Motor Vehicle Service Contract Application

Obligor and Administrator (Provider) is Genuine Warranty Solutions, Inc.  
The Motor Vehicle Service Contract is underwritten by American Capital Underwriting, Ltd.  
95 Wilton Road, Suite 3, London, England, SW1V-1BZ

This document is an Application for a Motor Vehicle Service Contract. If this application is accepted by the administrator, then it will become your contract. The terms and conditions for the contract are on the following pages. **For questions or claims please call us at 800-581-0312.**

Holder Information	Selling Dealer/Agent
Name:	Name:
Address:	Address:
City, ST, Zip:	City, ST, Zip:
Phone:	Phone:
Email:	

Covered Vehicle	
Year/Make:	
Model:	
Rate:	
Lienholder:	
Current Odometer:	
VIN #	
Contract Purchase Date:	Length of Contract: _____ Months / Unlimited Miles

Contract Coverage	
Plan: <input type="checkbox"/> Powertrain <input type="checkbox"/> Silver <input type="checkbox"/> Gold <input type="checkbox"/> Platinum	Fill in each packages price below for the total price.
Deductible: <input type="checkbox"/> \$0 <input type="checkbox"/> \$100 <input type="checkbox"/> Other: _____	Contract Price: \$
Supercharger/Turbocharger: <input type="checkbox"/> Yes <input type="checkbox"/> No	Supercharger/Turbo Fee: \$
Hybrid Vehicle: <input type="checkbox"/> Yes <input type="checkbox"/> No	Hybrid Surcharge: \$
Non-Standard Rate: <input type="checkbox"/> Yes <input type="checkbox"/> No	Vehicle Surcharge: \$
Air Conditioner Coverage: <input type="checkbox"/> Yes <input type="checkbox"/> No	AC Fee (Powertrain only) \$
Labor: <input type="checkbox"/> \$55 <input type="checkbox"/> \$65 <input type="checkbox"/> \$85 <input type="checkbox"/> \$100 <input type="checkbox"/> \$125 <input type="checkbox"/> \$150	Labor Surcharge: \$
Commercial Vehicle: <input type="checkbox"/> Yes <input type="checkbox"/> No	Commercial Surcharge: \$
Currently Under Factory Warranty? <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>TOTAL PRICE</b> \$

Holder, whose signature appears below, has read all pages of this contract and agrees to all terms and conditions of this contract. This contract is between the Holder, whose signature appears below and Genuine Warranty Solutions Inc. This contract starts on the date that the owner of the vehicle ("Holder") signs the application. To make a claim, **safely** take your vehicle to an authorized or reputable service center, and instruct them to call, 800-581-0312. Do not authorize any repairs to be performed at this time. We will verify coverage, verify the breakdown, and authorize repair of Covered Components. Claim payments are through corporate debit or credit card, direct billing, or customer reimbursement. Holder is responsible for paying a deductible chosen on the application page per repair. Authorization **MUST** be made with a claim number prior to guaranteeing repairs. Claim numbers are valid and honored only for 30 days after issuance.

Holder Signature	Date	Signature of Dealer Representative	Date
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## Covered Components

**Powertrain Coverage (Coverage A) - Engine** - Cylinder Block and cylinder heads, oil pump, timing drive gears, camshaft, valve train, intake and exhaust manifolds. **Transmission** - Transmission case and all internal parts requiring lubrication. Torque converter and torque converter housing. Drive Axle – Primary Drive Axle and all internally lubricated parts, Universal joints and CV joints, drive shaft(s), yokes, and drive shaft carrier, 4-wheel drive transfer case and all internally lubricated parts. **Electrical** - Starter motor and solenoid, starter relay, alternator, voltage regulator. Cooling - Water pump. Labor – Up to \$55 per hour unless surcharged on service contract. Labor rates use Alldata pricing. **Optional Air Conditioning Coverage** – Compressor, condenser. \$100 surcharge. **Optional Turbo or Supercharger Coverage** - Single Turbocharger or supercharger housing and all internally lubricated parts. \$150 surcharge per unit.

**Silver Coverage (Coverage B) – Includes all covered components from Coverage A and the following:** **Steering** - Steering box and steering rack & pinion, all internally lubricated parts, power steering pump, power steering cooler. **Basic Electrical** - Front & rear windshield wiper motors, power window switches. **Air conditioning** – Compressor, condenser, receiver dryer, and accumulator. Refrigerant, evacuation, and recharge are NOT covered. **Brakes** - All hydraulic brake system components and wheel cylinders. ABS: Electronic control processor, pressure modulator valve, isolation dump valve, wheel speed sensors, hydraulic pump/motor assembly, accumulator. **Cooling** – Radiator fan, electric radiator fan motor. Suspension - Upper and lower control arms and shafts, upper and lower ball joints, spindle, coil and leaf springs only if cracked or broken.

**Gold Coverage (Coverage C) – Includes all covered components from Coverage A & B, and the following:** **Additional Engine Components** - Gas fuel injection system, vacuum pump, and primary fuel pump. Valve guides, valve seals, piston rings, front and rear main seals, harmonic balancer, tensioners, valve covers, oxygen sensor. **Additional Electrical Components** - Power window gears, convertible top power motor, sunroof motor, ignition management controls (including modules), keyless entry transmitter, keyless entry central unit, keyless entry receiver/module, door lock actuator, power seat motors and adjusting mechanism, horn & horn switch, oil pressure sending unit, antenna motor & mast, cruise control, A/C and Heater dash control unit/temperature programmer. **Additional Cooling Components** - Thermostat, heater core, and water pump pulley. **Seals and Gaskets** – The intake manifold gaskets, cam housing gasket(s), front camshaft seals, oil pan gasket, timing cover gasket, transmission pan gasket. **Labor** – Up to \$65 per hour unless surcharged on service contract.

**Platinum Coverage (Coverage D) – Includes all covered components from Coverage A, B & C, and the following:** **Additional Transmission Components** - Vacuum modulator, cooler lines (metal only) external transmission cooler, external & internal control units, and detent control. **Additional Steering Components** – Steering gear housing and internal parts including control rings, valve, pinion shaft, worm shaft and gear, sector shaft, bearing, adjusters, rack & pinion housing & internal parts including control valve, rack bellows, mounts, rack shaft and yoke, spool valve, bearings, power steering pump and internal parts including housing, shaft and vanes, tie rods, center/ drag link, coupling and shafts, cooler lines. **Additional Electrical Components:** Alternator housing and all internal parts including bearings, bushings, brushes, rectifier bridge, diodes, field coil, and rotor. Alternator mounting bracket, voltage regulator, starter motor housing and internal parts including bushings, field windings, starter drive and solenoid, front and rear wiper motor and linkage, power window motor, power seat motor, headlight switch, wiper motor switch, mirror motor switch, stop light switch, neutral safety switch, glove box light switch, courtesy light switch, cooling fan relay, air conditioning solenoid, air regulator valve, electronic instrument panel module, distributor modules, throttle position sensor, vehicle speed sensor, map sensor, knock sensor, and barometric pressure sensor, engine distributor including shaft, gear, brushings, and module; cruise control components including module, servo, cables, engagement switch; theft system. Door lock actuators, mirror motor, power window switch, power lock switch, turn signal switch, brake light switch, horn and relay, electrical head lamp motor, power trunk/hatch release solenoid, crank angle sensor, cam position sensor, automatic temperature control sensor. **Labor** – Up to \$75 per hour unless surcharged on service contract.

**Excluded Repairs for All Coverage Choices:** Only items listed under your Coverage plan are included under this service agreement. This contract provides no coverage or benefits, even if a covered part or component has failed, for: (a) Pre-existing conditions. (b) Components that are subject to normal wear and tear and must be periodically replaced. (c) Components damaged because of a non-covered part damaging a covered component; or by fire, accident, collision, any criminal act, civil unrest, freezing, rust, corrosion, engine sludge and buildup, carbon buildup, foreign objects, water, or conditions of the environment. (d) Components damaged because of someone altering or tampering with the vehicle, misusing, consequential damage, or using the vehicle as a snow plow. (e) Components damaged by improper adjustments, repairs, or fuels. (f) Operating the vehicle without sufficient lubrication or oils or coolant, contamination of fluids, fluid intermix, fuels, coolants, or lubrication, or lack of maintenance per this contract. (g) Components damaged due to overheating. (h) Any component failure that is covered under a manufacturer's warranty, recall, or listed in a factory bulletin or policy adjustment. (i) Any component which has not suffered a total mechanical or breakdown, or reduction in operating performance where a mechanical failure has not occurred, even if a named covered component. (j) Modifications to this contract by anyone other than Genuine Warranty Solutions Inc. (k) Sales tax for parts and labor, and diagnostic time.

### Additional Conditions of Coverage

You must maintain your vehicle according to the manufacturer's service requirements. You must change your transmission fluid every 12 months or 12,000 miles even for sealed transmissions. Maintenance records must be submitted in the event of a claim to receive coverage. Maintenance must be done by an ASE certified mechanic. We reserve the right to move the vehicle to an alternative repair facility and to use the most economical price available for parts and components. Authorization must be made prior to guaranteeing payment for a claim. Service may be denied for pre-existing conditions as reasonably determined by the Provider based upon the reasonable reliance of the time and mileage on the vehicle or the results of a claim inspection. Non-original parts may be used for repairs to comply with the terms of this contract. No claims will be approved until 30 days and 1000 miles after coverage begins. Coverage void where prohibited by law, and additional state provisions may apply. To transfer this contract to a new owner, mail a certified letter to us stating the new owners name, address, telephone number, and the odometer reading along with a \$150 administrative fee. Transfers are at the sole discretion of Genuine Warranty Solutions. This contract is backed by the full faith and credit of the provider. This contract may be renewed. A service contract is not required to obtain financing.

Holder may cancel this contract in the first 30 days for a full refund, as long as no claims have been made. If this contract is returned, we will refund the purchase price within 45 days, and if we fail to refund you within 45 days we will pay you a penalty of 10 percent of the purchase price for each 30-day period that the refund remains unpaid. No cancellation of a service contract may become effective until at least 15 days after the notice of cancellation is mailed to the Holder. No service contract that has been in effect for at least 70 days may be cancelled by the Provider before the expiration of the agreed term or 1 year after the effective date of the service contract, whichever occurs first, except on any of the following grounds: (a) Failure by the Holder to pay an amount when due; (b) Conviction of the Holder of a crime which results in an increase in the service required under the service contract; (c) Discovery of fraud or material misrepresentation by the Holder in obtaining the service contract, or in presenting a claim for service thereunder; (d) Discovery of: (1) An act or omission by the Holder; or (2) A violation by the Holder of any condition of the service contract, which occurred after the effective date of the service contract and which substantially and materially increases the service required under the service contract; or (e) A material change in the nature or extent of the required service or repair which occurs after the effective date of the service contract and which causes the required service or repair to be substantially and materially increased beyond that contemplated at the time that the service contract was issued or sold. All contract cancellations will be charged a service charge of \$200.00 for administrative costs.

This Agreement shall be construed in accordance with and governed by the laws of Maricopa County in the State of Arizona, without giving effect to conflict of law principles. In the event of any dispute, claim, question, or disagreement arising from or relating to this agreement or the breach thereof, the parties hereto shall use their best efforts to settle the dispute, claim, question, or disagreement. To this effect, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both parties. If they do not reach such solution within a period of 60 days, then, upon notice by either party to the other, all disputes, claims, questions, or differences shall be finally settled by arbitration administered by the Better Business Bureau in accordance with the provisions of its Commercial Arbitration Rules. Holder agrees that the maximum amount of damages the Holder may recover is limited to the premium paid to the Provider for this contract.